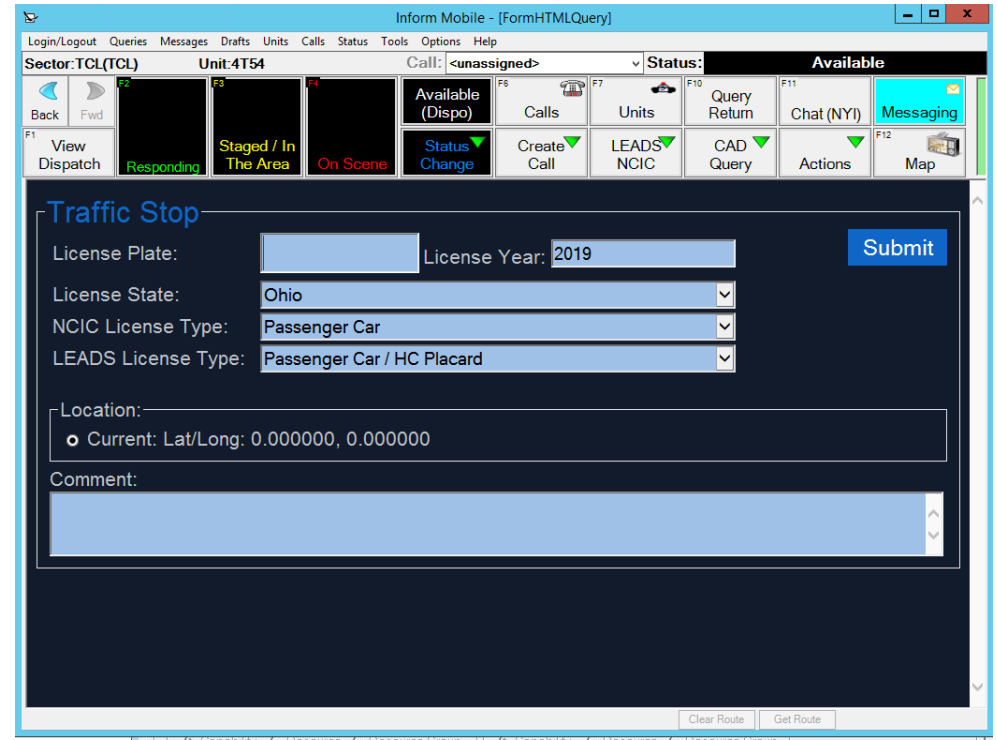


## #ProjectTriTech

**Law Enforcement's future Mobile Environment!** Here is the latest rendering of your future Traffic Stop Form!

For law agencies with TriTech already loaded on your MDCs, we have pushed out the below updated forms:

- Traffic Stop
- Tow Request
- Modify Login
- Unit Availability



When testing in your vehicles, please look these forms over and provide feedback to [help@wcoh.net](mailto:help@wcoh.net). The forms we have left are LEADS Forms, Login Form, To 2<sup>nd</sup> Location, At 2<sup>nd</sup> Location. There are also a few Form Labels that we plan to correct so they are more consistent before the next upload. David is also working on the Turn by Turn Directions and the distances they are voiced. We believe we have a fix for both of these items and should be pushing it out soon to test.

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## July Monthly Reports

- 9-1-1: <https://warrencountytelecommunications.sharefile.com/d-sffadd006b404312a>
- CAD: <https://warrencountytelecommunications.sharefile.com/d-sa0a2a38ed054aeca>
- Radio: <https://warrencountytelecommunications.sharefile.com/d-sf55fe7a14f54f699>



## Thank you Mason Police for sending your newest officers to Telecom training!

They all received certificates for #TelecomJeopardy (Radio & how to stay informed), Emergency Button, Radio Talkgroup Template, Radio Anatomy, VisionTek Frontline Reporting System, InformMobile Primer, Telecom Facility Tour & a visit to Warren County Emergency Services' Communications Center.

Submit your training request to [help@wcoh.net](mailto:help@wcoh.net) today!

## How are programs and applications chosen for Warren County Agencies?

Not in a Telecom vacuum. Our customers have influence and decision-making power in the programs they use (CAD, patient care reporting, records management, etc). Committees and subject matter groups are formed to review candidates, demos, and ultimately choose as a collective group. Telecom advises from a technical perspective then implements what is decided by agencies and elected officials.

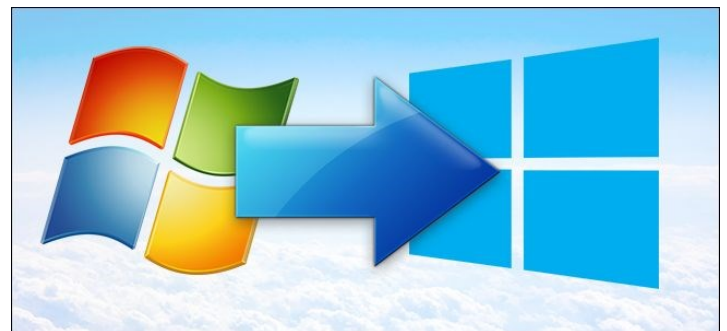
**Dig Deep!** Check out this worker exposing underground cables on Justice Drive as part of the new jail build. Telecom has been monitoring any and all aspects of the demo, excavation, dirt moving, and field work that may potentially affect current and future Telecom services to our coworkers and customers.



## Are you still running Windows 7? Microsoft ends support in 2020

Despite the awareness that in six months Microsoft will officially end its support for its nearly 10-year-old operating system Windows 7, 18% of large enterprises have not yet migrated to Windows 10, according to new research. At the start of 2019... 43% of companies were still running Windows 7. Of those, 17% didn't even know about the end of support. (Sources: EMR-ISAC July 25, 2019 InfoGram & InfoSecurity)

But rest assured, newsletter readers! Telecom is not part of that clueless 17% The need to transition to Windows 10 has been on Telecom's radar for two years as our technician works toward upgrading operating systems while maintaining legacy systems you still use (like VisionTek.) We're now actively testing Win10 in the field on select user's machines. More to come in future articles.

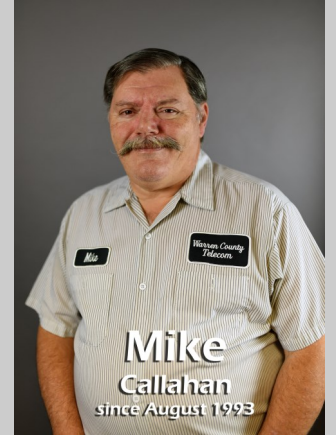






Did a Telecom Team Member go Above & Beyond? Tell us in a [#TCKudos](#) available from our website or 'Powered by Telecom' app!

Happy Anniversary



# Team Member Spotlight



Dustin Flint

Infrastructure Systems Manager 13 years of service

*Telecom as a whole can be seen as a solutions provider. My experience in the Data Systems and now Infrastructure Systems Team is not what one would consider a typical "IT job". There are many opportunities to expand one's knowledge, and work in areas they may not be an expert in, in order to provide customer solutions.*

*The fact that Telecom has strong focus on Public Safety is very rewarding. It is nice to be able to offer solutions that help first responders and dispatchers. I think it takes good working relationships to work in Telecom. A lot of the solutions Telecom provides require teams working together. I like the people, both for Telecom and the county as a whole. It is very cool when different people within Telecom can work with other county departments and agencies to provide solutions to problems.*

*I have typical IT responsibilities: applications, data backup, network environment, server environment. However, as mentioned above Telecom is not a typical "IT job" - so my responsibilities go beyond these. Some of the other areas I work in/with: infrastructure solutions that help the Water Department at their various sites; offer internet access for some county departments; work with other Telecom teams to provide alerting and paging functions; provide agency/department specific solutions that may be needed. Also, as mentioned, Telecom as a whole is a solutions provider, it is my responsibility to assist in these efforts, for Public Safety Agencies and any other county entity that may need help from Telecom.*